## **QUALITY POLICY**



Led by our experienced and skilled engineering team, Adelaide Hydraulics is committed to creating custom built solutions to the highest standards and latest design capability.

It is the policy of Adelaide Hydraulics to operate our business in a manner that consistently meets or exceeds the quality standards set by our stakeholders.

Our quality objective is to meet or exceed our customer requirements and expectations in a proactive, professional and cost effective manner. Every employee is involved in and committed to achieving high quality standards for our customers through the application of the Quality Management System.

To achieve this objective we will:

- Establish and maintain a Quality Management System in accordance with AS/NZS ISO 9001:2015 as well as complying with all applicable statutory and regulatory requirements.
- Incorporate quality management as an integral part of Adelaide Hydraulics risk management strategy.
- Set objectives and targets to measure our performance and identify opportunities for improvement according to our organisational context.
- Provide adequate resources to continually review and improve our business processes.
- Encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility.
- Actively seek performance feedback from our customers and address opportunities for improvement that are identified.
- Establishing, reviewing and communicating quality performance measures and taking action to continually improve outcomes.

John Di Fabio

DIRECTOR Date: 08/04/21